

The Senior Solutions Management Group family would first like to thank our families, residents and staff members for their ongoing patronage and dedication during the challenges we have faced over the last two years. We would not be where we are today without you and, for that, we are grateful.

We have navigated these uncertain times 24/7 365, and we are extremely proud of the care and resident experience our team members have continued to provide day in and day out.

As family members and loved ones, you have had to cope with periods of limited and fully restricted visitations. While most certainly inconvenient and frustrating, these protocols were implemented to preserve our top priority: The health and safety of residents and staff.

As we approach what we are all hopeful will be the end of the pandemic, we remain vigilant in doing all we can to keep our communities safe while also continuing to provide best-in-class dining, programming and community socialization. Some of these practices include:

- Increased frequency of sanitizing, disinfecting and surface cleaning;
- Monitoring resident symptoms and testing as needed;
- Should a community exceed certain levels of confirmed cases, we may temporarily adjust visitation schedules and protocols;
- Adhering to all local and federal guidelines.

We are honored that you have chosen a Senior Solutions community to care for you or your loved one. It is something that we do not take for granted and will continue to do all we can to provide the best possible resident experience. We thank you again for your patronage and are excited for what the balance of 2022 will bring!

As always, stay safe and be well.